

IAHSS ALBERTA CHAPTER



IAHSS Alberta Chapter/AHS Protective Services Security Conference

<http://www.iahssab.com/>

Thursday, October 13th, 2016

Black Knight Inn
2929-50th Avenue

Red Deer, Alberta T4R 1H1
(403) 343-6666

Time	Activity
7:45 a.m. to 8:30 a.m.	Registration & Continental Breakfast
8:30 a.m. to 8:45 a.m.	Welcoming & Opening Remarks
8:45 a.m. to 10:45 a.m.	Session 1

Session 1 – Patient First Strategy



Tracey TRUDEAU is currently a Senior Consultant in Department of Engagement & Patient Experience at AHS, and a member of the project team for the Patient First Strategy. She has 26 years' experience in health care/human services fields and 15 years in direct mental health clinical practice in community, urban and rural/remote settings, including crisis, short-term, and long-term services.

Session 1 – Patient First Strategy

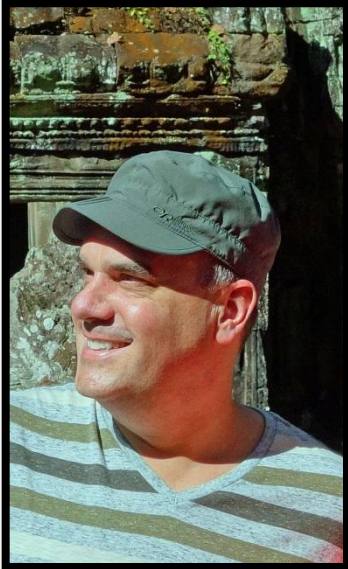


Prior to entering the healthcare security industry, **Jessica BROWN** completed a diploma in the Police Foundations program at Lambton College of Applied Arts & Technology in Sarnia, Ontario. During that time, she was also an Infantry Soldier with the Essex & Kent Scottish Regiment in Chatham, Ontario. In 2003 she began her healthcare security career as a frontline Protective Services Officer at the Peter Lougheed Centre in Calgary, Alberta. Between 2003 & 2010 she performed several frontline & supervisory roles at various acute care hospitals & in 2010 was successful in obtaining a Manager role at the Rockyview General Hospital. In 2011, Jessica was awarded the Service Excellence Award; an award that recognized & celebrated her efforts in Leadership, Innovation, Customer Service, & for going above & beyond. In 2012, Jessica was transferred to the South Health Campus, the newest hospital in Calgary, where she developed the site security program, recruited her team & transitioned to a fully operational acute care hospital with a focus on Patient & Family Centered Care.

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Time	Activity
10:45 a.m. to 11:15 a.m.	Break & Visit our Vendors
11:15 p.m. to 12:15 p.m.	Session 2 – Part I
12:15 p.m. to 1:15 p.m.	Lunch
1:15 p.m. to 2:15 p.m.	Session 2 – Part II

Session 2 – Code Red/Green & Table Top Exercise



Gerald GRAHAM is the Provincial Director of Fire & Life Safety with the Protective Services, Centre of Expertise. Gerry has been involved in fire prevention & safety for 30 years. He joined AHS in 2008 & previously enjoyed a rewarding 22 year career as a Fire Fighter in the Royal Canadian Air force. Gerry is a certified Fire Officer Level II, Fire Inspector Level III, Public Educator, Airport & Structural Fire Fighter, Hazardous Material Technician & provides leadership within AHS Capital Management. The AHS

fire safety program provides fire prevention support & compliance governance to 142 Alberta Hospitals & Care Facilities along with educating all staff on how to respond to fire emergency situations.

Session 2 – Code Red/Green & Table Top Exercise



Bethany MOORE is a Senior Consultant with the AHS department of Emergency / Disaster Management. She is an experienced healthcare emergency manager with a background in Correctional Health Services & Emergency Medical Services (EMS). Bethany is a Certified

Emergency Manager (CEM) & holds a Bachelor of Social Sciences degree from the University of Ottawa & Master of Public Administration (MPA) degree from the University of Victoria. She has been involved in the AHS response to several emergency & disaster events including the 2009 H1N1 pandemic, the 2011 Slave Lake wildfire, the 2013 Alberta floods & the 2016 Fort McMurray wildfire.

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Time	Activity
2:15 p.m. to 2:45 p.m.	Break & Visit our Vendors
2:45 p.m. to 3:45 p.m.	Session 3



Brian WILLIS is recognized throughout North America as a thought leader catalyst for change and a man with many questions. He is the founder of the innovative training company Winning Mind Training, a company committed to help the men and women of law enforcement Embrace the Suck, focus on What's Important Now and Dare to Be Great. Brian

served as a member of the Calgary Police Service for 25 years and has over 26 years of law enforcement training experience. He is a recipient of a Lifetime Achievement Award for his commitment and contributions to Officer Safety in Canada, the Queens Diamond Jubilee Medal and the Law Officer Trainer of the Year award. Brian has also served as a mental preparation coach for athletes from a variety of sports including two Canadian Olympic athletes.

Session 3 – USE OF FORCE

The job of a Protection Services Officer in a healthcare setting comes with a number of unique challenges. Use of force, while necessary on occasion to effect arrests and control patients, is often misunderstood and can be controversial.

In this presentation Brian will address a number of “Things to Consider” when it comes to use of force including communication, documentation, articulation, justification and education. The presentation will also address the influence of mindset on an officer’s perception of a threat and the subsequent use of force as well as the perception of witnesses.

3:45 p.m. to 4:15 p.m.	Closing Remarks
5:00 p.m. to 9:00 p.m.	Informal Networking Opportunity at Moxie’s (2828 Gaetz Ave)